

Quilt Services Working Group (SWG)

Services Tracking Catalog Update: 4/2018

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Services Tracking Sheet (CONFIDENTIAL)

https://docs.google.com/spreadsheets/d/1xdFjTnWjCGxT5Ua-fnR_Rt6hTSvMNIYgHp-147aA_sl/edit#gid=1063207051

- Purpose: to bring community awareness on common services and future trends
- Service Tracking Catalog [STC]: divided into 3 sections:
 1. **Services for Members:** services the Quilt community offers to their respective members
 2. **Services for Internal Business Ops:** tools each REN uses to manage our business
 3. **Services on the Horizon:** services RENs are looking to deploy in the future

Catalog Contributors (as of March-18)

Indiana Gigapop

LEARN

WiscNet

SoX

MERIT

KanREN

MCNC

LONI

OSHEAN

OneNet

FRGP

KINBER

ICN

OARnet

MOREnet

SWG Catalog Fields

Services for Members	Services for Internal Business Ops
Service Description	Functionality
Vendor(s)	Product
Comments/Lessons Learned	Vendor
Referral or Resale model	Comments/Lessons Learned
Adoption rates	Time to Implement
Available to other Quilt Members	

Useful Ways to use the Catalog

Vendor Grouping:

- What other RENs are offering the same service?
- Can we get more leverage with common vendors?
- Clues for possible consortium buys
- Develop Quilt side-groups/BOFs, i.e. *NetSuite* user community

Service Inquiries:

- Who can I contact “_____” to learn more about a service?
- Did you know that “_____” is looking to offer that service in the future, as well?
- We were thinking about offering that service – how did “_____” get high adoption?

Shared Services:

- Can I enhance our own portfolio with another REN’s service?

Early Examples of Commonalities

Voice/UCaaS/Learning Tools Domain

Service	Provider	REN/RON
SIP	TelNET Worldwide	Merit
	Granite	OSHEAN (pending MOU)
	LightTower	I-Light
UCaaS	ATT/BlueJeans	KINBER
	CISCO WebEX	ICN
	TelNet Worldwide	Merit
	Vidyo (I2 Net+)	OSHEAN
	Zoom	MCNC, KanREN, MOREnet
	Ezuce - viewme	LONI
Interactive Learning; Lecture Captu	Sonic Foundry	MCNC, OSHEAN
	Nearpod	MOREnet
	Stormwind	MOREnet
	Pear Deck	MOREnet
	Sphero	MOREnet

Security Domain

Service	Provider	REN/RON
DDoS	ATT, ARBOR	Merit, OARnet
	I2/Century Link	SoX, LONI, OARnet
	??	ICN
	NoX/Akamai Prolexic	OSHEAN
	Cloud Flare	Merit
Content Filtering/Open DNS/SWG	iBoss	WiscNet, OSHEAN, MOREnet
	Securly	WiscNet
	Zscaler	MCNC
	Versa Networks	LONI
	CISCO Umbrella	LONI, OneNET, OARnet
	Akamai	MCNC
	??	ICN
	Gaggle	MOREnet
SSL Certs	GeoTrust	WiscNET
Vulnerability Scanning/PEN	Kenna	MCNC
Managed Firewall/Router	ATT, Netgate	Merit
	CloudFlare	Merit
	Fortinet	KanREN, WiscNET, OSHEAN (POC)
	Versa Networks	LONI
	Juniper/SRX	OneNET
	Cisco	OSHEAN, WiscNET
BCDR	Veeam	Merit,
	Navisite/Zerto	OSHEAN
	IBM	OneNET
	Asigra	MOREnet
	SecondWeb	MORnet
Digital Forms and Payments	Permission Click	MOREnet

Suggestions, Comments, Thoughts???

- We are only part way there – 40% response rate so far.....
- More Contribution = More Knowledge
- After additional REN contributions: plan to lock down access
- **Tell us what you think – how can it be better?**
- SWG Contacts for feedback and suggestions:
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 - Allan Ramella [OSHEAN] allan.ramella@oshean.org, 401-398-7503